KEY FACTS SHEET: NBN Services

zettanet

SPEED — HOW FAST?

A	B	C	D
NBN GO12[1]	NBN GO25[1]	NBN GO50[1]	NBN GO100[1]
10 Mbps Download[2]	22 Mbps Download[2]	46 Mbps Download[2]	80 Mbps Download[2]

[1]This indicates the maximum possible speed (Mbps) you can receive off-peak (11pm-7pm).

[2]**This is the typical download speed you can expect during busy periods (7pm-11pm).**

If your line cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan or exit your contract without charge (FTTN, FTTC and FTTB connections only)

PRICE — HOW MUCH?

$59/month	$75/month	$89/month	$99/month
300 GB Data	2000 GB Data	2500 GB Data	3000 GB Data

USE — WHAT CAN I DO WITH IT?

1 - 2 people at the same time	2 - 3 people at the same time	3 - 4 people at the same time	5+ people at the same time
✔ Emails + browsing	✔ Emails + browsing	✔ Emails + browsing	✔ Emails + browsing
✘ Online gaming	✔ Online gaming	✔ Online gaming	✔ Online gaming
✘ HD Video streaming	✘ HD Video streaming	✔ HD Video streaming	✔ Ultra HD/4K videos

NOTES

Technical Limitations

NBN service will not work during power failures unless connected using FTTP and an NBN battery backup power supply unit is installed and working. Your speed or performance may be reduced by other factors such as your in-home setup and wiring. There are things you can do to improve your performance. For example, using an ethernet cable instead of WiFi or elevating your router above the ground may improve your speed as electrical objects such as a fridge may be acting as a damper.

Medical Alarms / Security

Before entering into a consumer contract, you should find out if any medical or security alarm services you want to use are compatible with an NBN service. If your medical or security alarm services are not compatible with an NBN service, you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service. You should also ensure to register your Medical Alarm with NBN Co.